Council NTE Visits Luxford Bar

APPENDIX E

adate	desc	adtext
21/01/2017	19:50 NTE Visit	Visited venue at 19:50pm on Saturday, 21st January, 2017, to checkpublic notice. No notice displayed. Manager not present. Spoke toher by phone. She claims a notice is displayed. I advised her tocheck when she is next at the restaurant.
29/01/2017	00.15 NTE Visit	I visited the venue at 00.15am on Sunday, 29th January, 2017, withMatt Bourne (Trading Standards). The licence allows for the playing of live and recorded music untilmidnight on Friday and Saturday. Closing time is half past midnight. When I visited the venue I could see through the front windows thatthey had a DJ, who was apparently working a music deck. I couldn'thear any music until I was within a few feet of the front door. Onceinside I could hear music being played above the level of what I wouldregard as background music. When I asked one of the bar staff for themanager I had to stand close to him to hear what he was saying. TheDPS, wasn't present. I spoke to the person incharge at the time, Miss I showed her a copy of the premiseslicence for the venue, pointed out the times allowed for the playingof music, and directed her to have the music turned off. Shortlyafter the music was turned off I saw that the DJ was no longer at themusic deck.31/ 1/2017 14:38 MQ3
03/02/2017	19:43 NTE Visit	Delivered warning letters and spoke with Ms about theconsequences of operating beyond permitted hours. Also brought to herattention the flyer advertising the event that ended beyond currentpermitted hours. Ms stated that it was advertised like that totry and attract more customers. She stated that the event begins at17:00hrs so isn't expecting people to expect the venue to stay openand that they would be closing on time.
03/02/2017	23:29 NTE Visit	No sign of public notices displayed.
05/02/2017	00:12 NTE Visit	Visited avenue at 00:12, Sunday, 5th February, 2017, with FarhadChoudhry (Health and Safety). No music being played and no customersat the bar. Staff in process of closing down and cleaning up. 9/ 2/2017 9:54 MQ3
24/02/2017	00:40 NTE Visit	24/ 2/2017 00:40 FRCAt 00:40hrs Ken Andrews and I went to Luxford Bar and we parked ourcar outside the premises, we seen approximately thirty plus peopleinside it was very busy inside. There were no sign of anyone leaving, I called NTE police PC Mark Lynch answered I advised him to visit withus and he said he would arrive within 10 minutes, he also checked theTENS and there were no TENS for Luxford Bar that weekend and he saidthat they are just open past their hours. We waited in our car at00:55hrs we seen lots of people now leaving the premises and therewere people hanging outside shouting and also seen some cars parked onboth sides of the road. The Door staff was trying to get people out,he probably seen us which is why they were now getting people out. Thecustomers were just loitering outside laughing loudly. It was now1:00hrs and I could still see some people inside and can also seestaff cleaning up now. The staff from the premises were not moving away their customers someof the customers were fighting outside, we were not sure if it was real fighting or just play fighting. We went inside at 1:10hrs she immediately started to argue with us and the Policeshe said that she closed on time, she said that it was not her problemcustomers were outside loitering. She also said that she was gettingtoo many visits, I advised her if she had closed on time there wouldnot be a reason for us to visit her at 1:10am in the morning. Shethen said she wasn't serving drinks, and that customers were justdrinking up, she continued to argue with us, I asked her where herdoor staff was and why he was not moving people on. She said that hehad left and whose going to pay him overtime to stay he finishes at1am. I advised her that if she had closed on time meaning at00:30hrs not 1:10hrs then her door staff could have managed to geteveryone out and moved them on. I Advised her that the reason why shekeeps getting visits is because of the noise complaints we havereceived and the fact they keep opening past their hours, we then leftwith

24/02/2017	19:05 NTE Visit	24/ 2/2017 19:05 FRCI visited Luxford Bar with Ken Andrews Friday night 24th February2017, I initially visited at the start of the shift at 19:10hrs theyhad the poster displayed and it was eye level this time it was by theleft window. I spoke to the manager she said that Alexvisited her today and hand delivered a letter she also complained thatthere was too many visits by licensing to her premises and she was nothappy. I explained to her that she had put in her variation and thatshe needed to display the poster correctly and the poster would needto have the correct date which is todays date. The Poster had 26thJanuary and as it was hidden behind a bin it could not be seen bymembers of the public so I have been advised to inform her to puttodays date. She said that she had already emailed Wesley and Alexabout this and she is appealing this decision and nobody explained toher where the poster should be displayed. She also said that she emailed Wesley two days ago with a photo of theposter and he was happy, so she said why should she advertise again. Ialso advised her to ensure she closes on time as we have hadcomplaints that the premises is open past its opening hours. And theyare advertising later then what their opening hours were. And if shewas not happy with visits by licensing officers she could complain to the manager of licensing we then left.
12/03/2017	00:50 NTE Visit	On Sunday, 12th March, 2017, at 00.45am, I was working with AdamBurchett (Bankside Team) and PC Mark Lynch (NTE Police). On Fridays and Saturdays the sale of alcohol and the provision oflicensed entertainment should cease at midnight. Closing time is00.30am. The venue is situated at the corner of Old Kent Road and Peckham Park Road. At 00.45am we were driving along the OlLd Kent Road. As we drove pastthe venue I could see through their window that there was a group ofpeople sat at a table in the restaurant part of the venue. We turnedback and went to their front entrance in Peckham Park Road. Throughthe window I could that the people in the restaurant area had gone, but there was a group of people in the bar area of the venue. Althoughthe front door was locked, SIA doorstaff were on duty and they let usin. This was at 00.50am. Once inside I could see that wereapproximately 12 males seated at tables in the bar area. Some of themhad drinks they were drinking. The manager, Miss , was present. When I asked where the DPS was, she stated that she had already left. I showed Miss a copy of the premises licence and pointed out thatthe sale of alcohol ends at midnight and that closing time is 00.30am. The venue should be empty of customers by that time. Miss statedthat the venue was closed and that her customers were drinking up. SShe didn't think that she had broken the conditions of the licence. I couldn't get her to undestand that she had. Miss made noeffort to get the males to leave the restaurant. However, thedoorstaff had been listening to what I had said and they begandirecting the males to leave. I checked the CCTV to see that it wasworking. I left a note with Miss stating that I required CCTVfootage for the period 23.45pm 11th March to 00.50am 12th March. When I left the venue the males, apart from one, had congregated outsidethe front door. The doorstaff were making no effort to move them on. The single male that wasn't with the others came up to my colleaguesand me and said, "Ask me why I'm angry." We ignored
18/03/2017	00:40 NTE Visit	18/ 3/2017 00:40 FRCall empty inside staff cleaning up closing. No Customers.
18/03/2017	00:40 NTE Visit	18/ 3/2017 00:40 FRCall empty appears closing, cleaning up inside. No Customers.
18/03/2017	22:35 NTE Visit	18/ 3/2017 22:35 FRCopen and busy
19/03/2017	1:20 NTE Visit	19/ 3/2017 1:20 FRC closed
25/03/2017	00:22 NTE Visit	25/ 3/2017 00:22 FRC Very busy inside, a Birthday party going onseen balloons etc. Premises full of people inside no sign of closingyet. Police arrived in two cars PC Mark Lynch parked with us down theroad, and PC Stu Wythe parked right opposite the venue in the Policecar. The Manageress Ms seen this and she started to get peopleout suddenly the security man started to get everyone out of thepremsies. By the time we went to the premises it was closed on time.

08/04/2017	00:20 NTE Visit	Monitored premises for several minutes. 2 patrons inside appear to befinishing drinks and food. Staff cleaing. No music noise evident, nopatrons o/s.
08/04/2017	00:40 NTE Visit	Premises appears closed, staff cleaning up, floors being mopped.
09/04/2017	00:30 NTE Visit	9/ 4/2017 00:30 FRC closing up cleaning inside, no customers seen. Police called Stu Wythe wanted to come out with us as he has no otherofficers tonight he is on his own arranged to meet up later.
16/04/2017	1:48NTE Visit	16/ 4/2017 1:48 FRC closed.
28/10/2017	00:45 NTE Visit	00:45 on 28/10/2017 JMT & COT met with NTET police PC Maria O'Mahoney, SGT Keith Dempster and another officer at Luxford bar – 610Old Kent Road, SE15 1JB – Had arranged to meet police here at thistime earlier in the evening. Whilst Clarissa and I were waiting forthe police noticed a male walk up to the door of the premisesand it was locked. He banged on the door and was let in at 00:38. Oncepolice arrived SGT DEMPSTER banged on the door and a male came to thedoor but would not open it. Eventually a female came to the door andopened it. Keith explained why we were there and asked why thepremises was still open. I id myself and asked for the females name. She told me her name was Miss and confirmed that she wasin charge. When I asked why the premises was not closed she said itwas and the people left in the premises where her family and friendsand they were just waiting for her to close and they were goingsomewhere else. Noted that there was about 10 -12 people in thepremises sitting and standing around none of them had drinks. Therewere 2 males at the bar and one had a bottle of beer. When Ichallenged her about this she said that she had not charged him forthe drink she had given it to him. She said she was just finishingcashing up. She had a role of money in her hands which she showed me.I asked if she had done the z read on the till yet and she said yes. Iasked to look at it and the final z read was done at 00:28. Warned herthat the premises should be closed to patrons at 00:30. She insistedshe was closed and that they people were staff and some family andfriends. Left the premises at 01:00.
13/01/2018	NTE Visit	Visit with Police. Spoke to Manager Selina says that they areaware that their TEN had been refused and that they would be closingat 00:30.
03/03/2018	23:15 NTE Visit	3/3/2018 23:15 FRCCarried out a full licensing inspection of Luxford Bar met and manager. They did not receive the new licenceyet, I checked all the conditions they had CCTV working check onemonth prior on CCTV kept recordings for 31 days. Has challenge 25posters near door and bar area. Seen two SIA door staff on the doorsworking and checking people in. Have refusal book, have personallicence holders. They are also offering E-Shisha seen approx 5-6 ontables with a price list for flavours, no fumes or odour. I tookphotos as I have not come across e-shisha before. Mr said its justbubble pipe from water no burning. Need to refer to Trading Standards. Licensing all compliant.
05/05/2018	00:20 NTE Visit	5/ 5/2018 00:20 FRCopen, approx 8 cars parked on double yellow lines on the road. Nobodyoutside the premises all quiet.
29/07/2018	1:20 NTE Visit	29/ 7/2018 1:20 FRCall quiet closed.
09/03/2019	00:20 NTE Visit	Drove past premises observed that it was operating but no specialevent appeared to be on.